C/ Ausiàs March 148-150 08013 BARCELONA Tel: 93 5533177 www.eurofins.es Barcelona, 11 October 2016



WIN DIRECT S.L. C/CORCEGA 299, 5º 3ª 08008 BARCELONA, SPAIN

## **CONSUMER TEST VALIDATION CLAIMS:**

# **HELIX ORIGINAL**

### **N= 100 CONSUMERS**



Market Research Manager Sensorial

E. Batres

Market Research Technical

R. Martín

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CONSUMER TEST HELIX 16-0854/0 (n=100)

Page 1 of 20



### TABLE OF CONTENTS

1.	METHODOLOGY
1.1	Presentation of products
1.2	Place and date of research3
1.3	Field work:
1.4	Recruitment Consumer profile4
1.5	Consumer profile:4
1.6	Method of analysis5
2.	SUMMARY OF THE STUDY
3.	EVALUATION RESULTS
3.1	BEFORE THE USE7
3.2	DURING THE USE
3.3	AFTER THE USAGE8
3.4	Purchase intention9
3.5	Descriptive parameters
3.5.1	Product price
3.5.2	Product recommendation 10
3.5.3	Substitution of the medicament
3.6	QUALITATIVE ANALYSIS - Open questions14
3.6.1	Reasons for purchase intention14
3.6.2	2 Comments and suggestions
4.	ANNEX
4.1	Questionnaire



### 1. METHODOLOGY

### 1.1 Presentation of products

BRAND	HELIX ORIGINAL	
PRODUCT	ANTIINFLAMATROY	
CATEGORY	ANTIMPLAMATROT	
CLASSIFICATION	FOOD SUPPLEMENT	
DESCRIPTION	FOOD SUPPLEMENT BASED ON PLANT EXTRACTS AND SNAIL PROTEIN	
DESCRIPTION	EXTRACT	
MANUFACTURER	WIN DIRECT S.L.	



Picture 1. Photo of the tested product

### 1.2 Place and date of research

The study was conducted in Barcelona, Spain. Product tested at home during 2 months.

How to use: Take 1 capsule in the morning with a full glass of water

### 1.3 Field work:

Date: Start the week from 1 Agust.



### 1.4 <u>Recruitment Consumer profile</u>

Study evaluators were chosen randomly among the Eurofins Consumer Panel based on a screener questionnaire defined by Eurofins based on product profile and customer needs.

### 1.5 Consumer profile:

PROFILE	FREQ	%		
SEX				
MEN	33	33%		
WOMEN	67	67%		
Total	100	100%		
AGE				
18-27	0	0%		
28-37	3	3%		
38-47	41	41%		
48-57	42	42%		
>57	14	14%		
Total	100	100%		
PROFESION				
Directors	0	0%		
Self Employed	6	6%		
Specialized Employees	15	15%		
Employees	60	60%		
Students	0	0%		
Housewife	8	8%		
Retired	11	11%		
Total	100	100%		

 Table 1. Profile of evaluators

# 🛟 eurofins

### 1.6 Method of analysis

- Notes that consumers have attributed to each parameter are encoded by scores (ranked lowest to highest): Nothing satisfactory / Nothing agreement or (-, -, +, ++) o Very satisfactory / Very Agree
- To analyze claims validation frequencies are used, that is, the number of positive responses for each parameter evaluated. After those frequencies that are 'positive' (Very satisfactory / Very Agree, ++ and +) are added.
- The benchmark applied for this product and methodology by Eurofins used in this study is 80% positive responses for a sample of 100 consumers.
- The purchase intention treated by the McNemar test.

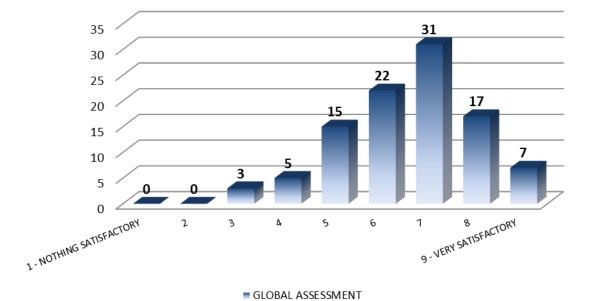


### 2. SUMMARY OF THE STUDY

We observe the average grade of the Global Product rate a 6, 52 points in a 9 points scale. In the other hand, for purchase intention data, HELIX ORIGINAL register 77%, of the total consumers sample would buy the product, with an statistically significance level of confidence of 1%.

SUMMARY OF THE STUDY	
AVERAGE GRADE	6,52
PURCHASE INTENTION	77%

Table 2. Summary table of study



### GLOBAL ASSESSMENT

Graphic 1. Graphic of frequencies of global assessment



### 3. EVALUATION RESULTS

### 3.1 BEFORE THE USE

Sum of positive (Top 3 box)			
<65%			
>65% =<80%			
>80%			

#### Table 3. Benchmark validation claims for Eurofins

The parameters of before use, obtain a high score over 97% of consumers agree

BEFORE THE USE		
QUESTIONS	%	
I like the format taking (in capsules)	99%	
Taking it is easy and comfortable	99%	
The capsules haven't strange taste or smell	97%	
I welcome the naturalness of the product	97%	

 Table 4. Before use STATEMENTS

### 3.2 DURING THE USE

Regarding the parameters during the usage of the product, we observed percentages close or highest than 70% of total consumers, except for 'It allowed me to resume certain activities that could not do before' and 'Pains have been reduced from the first take', that obtained 66% and 58% agree of total consumers respectively.

The parameter observed with the highest percentage is the 'Making the product makes me feel better' with an 85% of consumers, which they have positively evaluated.

DURING THE USE			
QUESTIONS	%		
Making the product makes me feel better	85%		
Pains have been reduced from the first take	58%		
The product is effective, works	84%		
I feel my joints more flexible	82%		
I do not feel discomfort in the joints	74%		
I have regained mobility in my joints	79%		
I perceive less joint pain	83%		
The product has a good analgesic action	78%		
It has improved the elasticity of my joints	84%		
It allowed me to resume certain activities that could not do before	66%		

 Table 5. During usage STATEMENTS.



### 3.3 AFTER THE USAGE

AFTER THE USE		
QUESTIONS	%	
I do not feel upset stomach after taking	97%	
I care not take continuously	89%	
I perceive relief in my joints in the instant I take it	59%	

 Table 6. After use STATEMENTS.

The parameter 'I do not feel upset stomach after taking' and 'I care not take continuously' gets a 90% of positive evaluation, the parameter, 'I perceive relief in my joints in the instant I take it' obtain 59%.



### 3.4 <u>Purchase intention</u>

	PURCHA	PURCHASE INTENTION	
	Freq	%	
YES	29	29,00%	
PROBABLY YES	48	48,00%	
PROBABLY NO	21	21,00%	
NO	2	2,00%	
TOTAL	100	100%	

	PURCHASE INTENTION	
	Freq	%
YES	77	77,00%
NO	23	23,00%
TOTAL	100	100%
Significance	1%	

Table 7. Purchase intention

The purchase intention of the product, obtain 77%, of the consumers would buy the product.

This result is statistically significance level of confidence of 1%.



### 3.5 Descriptive parameters

#### 3.5.1 <u>Product price</u>

PRICE			
PRICE	FREQ	%	
Less than 10 euros	20	20,00%	
Between 10 and 20 euros	56	56,00%	
Between 20 and 30 euros	14	14,00%	
Between 30 and 40 euros	4	4,00%	
More than 50 euros	1	1,00%	
Not buy it	5	5,00%	
TOTAL	100	100%	

Table 8. Table of frequencies with the price that participants would be willing to pay

Regarding the price evaluators considered adequate for this product it is observed that almost 56% of test participants have chosen decided that the price should range between 10  $\notin$  and 20  $\notin$ .

### 3.5.2 <u>Product recommendation</u>

RECOMMENDATION		
	Freq	%
YES	82	82,00%
NO	18	18,00%
TOTAL	100	100%
Significance	1%	

Table 9. Table of frequencies with recommendation



ZONE WITH PAIN				
COMENTARIO	FREQ	%		
KNEE	39	30,47%		
LEG	33	25,78%		
ВАСК	17	13,28%		
HAND	12	9,38%		
SHOULDER	9	7,03%		
ARM	8	6,25%		
ELBOW	3	2,34%		
HIP	2	1,56%		
LUMBAR	2	1,56%		
NECK	1	0,78%		
FINGER	1	0,78%		
WRIST	1	0,78%		
TOTAL	128	100%		



ACTUAL MEDICATION				
COMENTARIO	FREQ	%		
NOTHING	8	7,69%		
AQUILEA	3	2,88%		
ARTIFLEX	2	1,92%		
COLLAGEN	19	18,27%		
CONDROSAN	2	1,92%		
CORTISONE	1	0,96%		
DICLOFENACO	2	1,92%		
DULQUINE	1	0,96%		
ENANTYUM	1	0,96%		
EPA PLUS	5	4,81%		
GEL	1	0,96%		
GELOCATIL	3	2,88%		
HARPAGOFITO	1	0,96%		
HERBALIST	1	0,96%		
IBUPROFENO	28	26,92%		
INKANAL	1	0,96%		
MAGNESIUM	6	5,77%		
MERITENE	1	0,96%		
NAPROXENO	1	0,96%		
PARACETAMOL	3	2,88%		
MEDICATION POWDER	2	1,92%		
SANDOZ	1	0,96%		
SPRAY	1	0,96%		
SUISSE ANTIAGING	1	0,96%		
TRAMADOL	3	2,88%		
TROMBOCID	1	0,96%		
VOLTAREN	5	4,81%		
	104	100%		



### 3.5.3 <u>Substitution of the medicament</u>

SUBSTITUTION OF THE MEDICAMENT YOU TAKE				
	Freq	%		
YES	69	69,00%		
NO	31	31,00%		
TOTAL	100	100%		
Significación	1%			

 Table 11. Table of substitution intention

SUBSTITUTION OF THE MEDICAMENT						
SUBSTITUTION			NO SUBSTITUTION	NO SUBSTITUTION		
ΜΟΤΙVOS	FREQ	%	ΜΟΤΙVOS	FREQ	%	
Comfortable to take	35	20,23%	My product is stronger and have a better effect.	9	20,45%	
It is a natural product	23	13,29%	My product is effective, I don't need	6	13,64%	
It is effective	21	12,14%	to change it.	6	13,64%	
I perceive an improvement	19	10,98%	I trust more in my product. With the product tested I didn't	5	11,36%	
Easy to take	14	8,09%	perceive any improvement	5	11,36%	
Not produce stomach's problems	13	7,51%	My product have a good price I perceive relief in the same	4	9,09%	
It relief me the pain	12	6,94%	moment I take it I like more the product I use	3	6,82%	
It doesn't have a bad flavour It's practical, you only need to take	8	4,62%	habitually	2	4,55%	
one pill	7	4,05%	I prefer the products more naturals	2	4,55%	
I like the format (in capsules)	5	2,89%	Laxative effect	1	2,27%	
Easy to transport	4	2,31%	My product have a larger duration.	1	2,27%	
Larger duration	3	1,73%				
Quick to take	3	1,73%				
I perceive the effect quickly	2	1,16%				
Flexibility	2	1,16%				
Adequate size	2	1,16%				
TOTAL	173	100%	TOTAL	44	100%	



### 3.6 **QUALITATIVE ANALYSIS - Open questions**

### 3.6.1 <u>Reasons for purchase intention</u>

PURCHASE INTENTION					
POSITIVE		NEGATIVE			
ΜΟΤΙVOS	FREQ	%	ΜΟΤΙVOS	FREQ	%
ΕΑSY ΤΟ ΤΑΚΕ	44	34,11%	I DON'T NOTICE IMPROVEMENT	21	80,77%
EFFICACY	24	18,60%	ACIDITY	1	3,85%
I NOTE AN IMPROVEMENT	21	16,28%	LAXATIVE	1	3,85%
NATURAL	9	6,98%	BAD TASTE	1	3,85%
BEST FLEXIBILITY	6	4,65%	NOTHING	1	3,85%
THAT IS IN CAPSULES	5	3,88%	STRONG TASTE	1	3,85%
I FEEL GOOD	4	3,10%			
THE PAIN RELIEF	4	3,10%			
LESS FATIGUE	4	3,10%			
GOOD TASTE	3	2,33%			
GOOD FOR YOUR HEALTH	2	1,55%			
MORE AGILE	1	0,78%			
NO DAMAGE THE STOMACH	1	0,78%			
QUICK EFFECT	1	0,78%			
TOTAL	129	100%	TOTAL	26	100%

Table 10.	Reasons	for	purchase	intention
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- **REASONS FOR PURCHASE**: 'Easy to take' with more than 44 opinions in favor, followed by 'Efficay' opinions with 24.
- -
- **REASONS FOR NO PURCHASE**: 'don't notice improvement', with 21 opinions.



### 3.6.2 <u>Comments and suggestions</u>

SUGGESTIONS				
COMENTARIO	FREQ	%		
NOTHING	49	49,00%		
EFFICACY	11	11,00%		
MORE EFFECT	10	10,00%		
COMFORTABLE TO TAKE	8	8,00%		
KNOW COMPOSITION	4	4,00%		
SMALLER PILLS	2	2,00%		
I PREFER POWDER	2	2,00%		
GOOD QUALITY	1	1,00%		
COLOR	1	1,00%		
LAXATIVE	1	1,00%		
STOMACH DISCOMFORT	1	1,00%		
SLOW EFFECT	1	1,00%		
NOT TAKE A DAILY	1	1,00%		
LIKE THE FORMAT	1	1,00%		
DO NOT BE SIDES	1	1,00%		
GOOD PRODUCT	1	1,00%		
QUICK EFFECT	1	1,00%		
RECOMENDABLES	1	1,00%		
IS NOT EFFECTIVE	1	1,00%		
PRODUCT'S ODOR	1	1,00%		
TOO INTENSE FLAVOR	1	1,00%		
TOTAL	100	100%		

 Table 11. Comments and suggestions